# MEETING MINUTES

**Meeting Name:** IPRS Core Team Meeting **Facilitator:** Eric Johnson, DMH Scribe: Theresa Sherman Date: 08/20/2008

Time: 10:30 - 11:30 AM

**Location:** Wycliff - Conference Room 430

# **IPRS Core Team Attendees:**

Others: Gary Imes Thelma Hayter Cathy Bennett Sandy Flores Eric Johnson Paul Carr Travis Nobles Theresa Diana Cheryl McQueen Sharlene Bryant Chris Ferrell Jamie Herubin Х Rick Kretschmer Wanda Mitchell Mike Frost Myran Harris Theresa Sherman Χ Х April Taylor Dana Jackson

### **Attendees:**

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Alamance-Caswell Mecklenburg Albemarle Mental Health Partners x Х Centerpoint Onslow-Carteret Х OPC Х Crossroads Cumberland Pathways Durham Piedmont Eastpointe Х Sandhills Х х **ECBH** х SE Regional Five - County HMA Smoky Mountain Х Х Foothills The Beacon Center Guilford Wake Х Х Johnston Western Highlands

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### **Attendees:**

# Item No. Topics

- 1. Roll call
- Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
- 3. Upcoming Check-writes (cut-off dates) August 21, 11, 18.
- 4. Agenda items
  - Movement of CAS segment for SSF LME EOB 8586
  - Mapping new CDW race values to CNDS values
- 5. IPRS Questions of Concerns
- 6. MMIS Updates Dana Jackson
- 7. DMH and/or EDS concluding remarks
  - For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
    - Physician phone analyst (i.e. Independent Mental Health Providers)-1
    - Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 2
  - Roll Call Updates

# Next Meeting: September 3, 2008

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.

Call the IPRS Help Desk – 1-800-688-6696, option 4 or 919-816-4355

M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

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ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
	Checkwrites Eric: Good morning to everyone, we did not have a checkwrite last week but we have one coming up tomorrow. Are there any questions in regards to last week's checkwrite?  No questions. Please take note of the cut-off dates for upcoming checkwrites as noted on the Agenda.
2.	Agenda Item:  Eric: We don't have any new Agenda items. In regards to the items that are noted on the agenda this is just reminder. The first was a question and Cheryl went over that last checkwrite. Cheryl wanted to know if there were any issues in regards to the 835, if we make a change as to how we place a CAS segment on the 835. We were trying to add some consistency for people that are pulling 835 data and were having several cutbacks on the 835. Unless anyone objects, the direction we will move is to have the Single Stream cutback always listed first. Cheryl had asked the question, if that would be a problem with anyone? The response we got back, is that it was not going to be a problem. If there is a problem with making a change, let us know now. (No response).
	Eric: In regards to the second item mapping new CDW race values, Multi-Racial and Unknown tend to be items that are used as a default if we can't find certain CNDS values that are coming in on our 834s. I believe that the change that was made to the race value was in regards to Alaskan, Indian and Native Americans. Please refer to the meeting minutes that were sent out this morning from the last Core Team Meeting that we had. In essence the decision was made, we are not going to change the CNDS value that is being mapped. If there is an Native American, Alaskan or Indian that would need to be mapped, I believe I suggested that you mapped it to R1. But to confirm that, I suggest that you refer to the meeting minutes from last week's Core Team Meeting. Are there any questions in regards to that? If there none, lets move forward.
	Dennis (ECBH): when do you think the change for the CAS will take place?
	<b>Eric:</b> I don't know, I can't tell you when that is going to take place. As we move closer to getting work done on it and getting an analysis done we will communicate that to you all.
	Dennis: OK
	Amy (South Eastern): I need to get a name and phone number of someone we can call with IPRS questions of the Attending Provider screen on the website.
	<b>Eric:</b> We will suggest that you contact IPRS Provider Services, that phone number is at the bottom of the Agenda. Amy do you have the Agenda?
	<b>Amy:</b> Yes I do. 1-800-688-6696.
	Eric: We suggest that you contact those folks and they will help with any IPRS
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questions.

Amy: OK, Thank you.

**Cathy (Smoky Mountain)**: Did you get the chance to get an answer to the questions that I emailed to you yesterday?

Eric: Was this about the Friday meeting? (Cathy) Yes.

Eric: No, I sent that up for follow up and I did not receive any follow up on that.

**Beth (Pathway)**: If we have place a claim and the claim is for date of services that were prior to NPI use, I think what happens is when they were submitting them before, they were submitting them with Legacy numbers with the seven digits and then were trying to map now with NPI. What we are trying to figure out is, do we need to void those claims and if we do can we send a web claim back through with the new updated Attending Provider NPI information versus the old information?

**Eric:** Yes, we are being advise to ask you to send a couple of ICN to Q/A so we can look to see what the problem is with the replacement claim.

Beth: Ok, Thank you

Dana (EDS Medicaid): Not at this time, I don't have any updates.

Dennis (ECBH): Do you have any update on when we will get to this target Pop?

**Eric:** No, we are discussing that with the Division now, and we don't have any idea when that is going to take place.

**Dennis:** Have you gotten any feedback as to when the alternative services code is going to be approved?

**Eric:** We are currently discussing a lot of things right now. We are discussing in small work groups where people are assigned tasks and have expectations placed upon them to give reports on their findings around the IPRS simplification, Alternative Services, Hierarchy and a lot more to be discussed. I don't have any date as of now.

**Dennis**: We going to be running into problems with these alternative codes if we don't get them in before the deadline.

**Eric:** So noted. Some of these things are not very simple, we are trying to take the right steps to make the right decision because we do not want you all to have issues with billing and finance. We are aware that all these things may affect your billing and reimbursement.

**Wanda (Budget Office):** There is a finance officer meeting this Friday in Raleigh, Ann Rodriguez is requesting that I bring someone from CPM to talk about the Alternative

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# Integrated Payment and Reporting System (IPRS)

Services. Bonnie Murrell will be attending the meeting and she will be discussing the service.

Angie (Sandhills): The Medicaid call server which is not currently working because of Taxonomy issue - can you give us an update as to when that will be available or do you have a ETA on that.

Dana: Medicaid and Medicare are currently working the problem; once the issue is resolved it will be posted.

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